



APR 13 2018

**United States  
Department of  
Agriculture**

Food and  
Nutrition  
Service

Northeast Region

10 Causeway St.  
Room 501  
Boston, MA 02222

Courtney Hawkins, Director  
RI Department of Human Services  
Louis Pasteur Building  
57 Howard Avenue  
Cranston, RI 02920

Dear Director Hawkins:

The Food and Nutrition Service (FNS) has completed its review of Rhode Island (RI) Unified Health Infrastructure Project (UHIP) contract amendment #45 and #46 with Deloitte Consulting LLP. Amendments #45 and #46 were submitted on January 30, 2018, with responses to FNS's questions provided on March 26, 2018. These contract amendments are approved. A fully executed copy of these amendments must be submitted for the project file.

Amendment #45 provides modifications to the Deloitte Agreement to extend the Phase 2 Critical Events Deadlines from November 30, 2018 to June 30, 2018 and the Warranty Period for Release 7.x software releases from January 31, 2018 to June 30, 2018. It also adds key performance indicators for the acceptance criteria for Release 7.x. The total cost of Amendment #45 is \$8,994,159.

Please be advised that, regardless of what Rhode Island identified as its acceptance criteria in CA#45 for the Phase 2 Critical Events Deadlines or for the project's implementation, the State is still fully responsible for its results. Failure to include the appropriate functionality or defect resolution as "in scope" for this amendment or in its RI UHIP contract acceptance criteria does not relieve the State of responsibility to comply with program requirements and achieve satisfactory improvements in customer service and program performance.

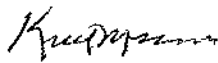
Amendment #46 seeks to extend the Agreement term and to provide maintenance and operations services from October 1, 2017, through March 31, 2019. This amendment includes fixed price and fixed capacity services, hourly services, hardware, software, hosting, and related items at a total cost of \$49,601,432.

The State is reminded that ALL contract amendments must be submitted allowing for ample review time compliant with the requirement of up to 60 days for FNS review (7 CFR § 277.18(c)(5)). FNS recommends RI consider building enough time into its timelines for approval to allow for a timely response to FNS concerns, while still assuring sufficient time for a complete review of that response by FNS, especially if the contract or its amendments include substantial changes to the project, or its scope of work, or are considered crucial to the project's stabilization.

As a reminder, contract amendments, such as this one, that exceed 20% of the base contract cost (cumulative) must be submitted to FNS for review and approval prior to starting any work starting or incurring any costs incurred. We also request that all contract amendments, regardless of value, be submitted for our records.

We will continue to provide technical assistance to Rhode Island as the State seeks to stabilize its eligibility system. Please contact either Bonnie Brathwaite, Northeast Regional SNAP Director, at 617-565-6397, or Dawn Bartolomeo of the FNS State Systems Office at 415-744-3774 or [dawn.bartolomeo@fns.usda.gov](mailto:dawn.bartolomeo@fns.usda.gov) with questions or comments.

Sincerely,



Kurt Messner  
Regional Administrator  
Northeast Region

cc: Eric Beane  
Matt Stark  
Iwona Ramian  
Ben Shaffer  
Jessica Shahin  
Karen Painter-Jaquess  
Bonnie Brathwaite